

Template 2010

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Thank you for your recent participation in a Naperville Park District program. We would appreciate your input regarding your experiences as your ratings and comments will assist us in making improvements providing our patrons with the best possible experience. Please be honest in your answers and the more detail you can provide to us the better.

1. Name (optional):

2. How did you hear about this program?

☐ Program Guide ☐ Our Website ☐ Newspaper ad/flyer ☐ Word of mouth ☐ Radio Ad
☐ Other, please specify

3. Please rate your level of satisfaction with the instructor's teaching ability.

☐ Very Satisfied ☐ Somewhat Satisfied ☐ Neutral ☐ Somewhat Dissatisfied ☐ Very Dissatisfied

4. Please rate your satisfaction with the instructor's knowledge of the activity or topic.

☐ Very Satisfied ☐ Somewhat Satisfied ☐ Neutral ☐ Somewhat Dissatisfied ☐ Very Dissatisfied

5. Please rate your satisfaction with the instructor's level of enthusiasm and encouragement to inspire the participants.

☐ Very Satisfied ☐ Somewhat Satisfied ☐ Neutral ☐ Somewhat Dissatisfied ☐ Very Dissatisfied

6. The facility used met the needs of the activity.

☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree

7. Please rate your satisfaction with the punctuality and use of time during the activity.

☐ Very Satisfied ☐ Somewhat Satisfied ☐ Neutral ☐ Somewhat Dissatisfied ☐ Very Dissatisfied

8. The class size for this activity was appropriate.

☐ Strongly Agree ☐ Agree ☐ Neutral ☐ Disagree ☐ Strongly Disagree

9. Please rate your satisfaction with the location of the activity.

☐ Very Satisfied ☐ Somewhat Satisfied ☐ Neutral ☐ Somewhat Dissatisfied ☐ Very Dissatisfied

10. Please rate your satisfaction with the course meeting times.

☐ Very Satisfied ☐ Somewhat Satisfied ☐ Neutral ☐ Somewhat Dissatisfied ☐ Very Dissatisfied

11. Please rate your overall satisfaction with this program.

☐ Very Satisfied ☐ Somewhat Satisfied ☐ Neutral ☐ Somewhat Dissatisfied ☐ Very Dissatisfied

12. Please rate your overall satisfaction with the Naperville Park District.

☐ Very Satisfied ☐ Somewhat Satisfied ☐ Neutral ☐ Somewhat Dissatisfied ☐ Very Dissatisfied

13. Please enter any comments or suggestions below.